

Bayview

★★★★★ 8 Reviews | [Write a Review](#)

1295 Frankston-Dandenong Rd, Carrum Downs VIC 3201

Phone (03) 9775 1419

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

Japara Healthcare

★★★★★ (144 Reviews)

N/A

\$409,863

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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8 reviews

Wilford3066

Oct 01, 2018



Paid for additional service and received nothing additional. Was offered a tablet/ipad for an elderly gentleman with dementia. My family member was found wandering in car park unattended. Investigated but dismissed. Extremely poor first respite attendance. Will not attend again.

Jewell9265

Sep 29, 2018



Overall, the staff are extremely good, caring and efficient. The food is bland and there are not many food choices/alternatives. The main problem here is that there is no overall health plan or structure with clear lines of information and responsibility. There is only one registered nurse for a large facility, and it is difficult to get dialogue between family, doctor and facility.

Susan7646

Sep 27, 2018



The care is limited and the activities too repetitive and boring

Lonie8599

Aug 01, 2017



The building is full of light, and there is a good atmosphere. The staff are generally excellent and very attentive to the needs of the people in their care. The only problem as I see it is that the gardens are not very well thought out or planted, and there could be extra stimulation for people if they were and if there were some birds, maybe chickens. Also, the TV is constantly on in the only sitting room my mother can use.

Christop2482

Jul 31, 2017



This was the second aged care facility we chose for our mother after a depressing experience with another facility. Absolutely the best thing we could have done. Such a bright and friendly atmosphere and staff who actually know the residents and obviously enjoy their work. so many activities that we have to plan our visits around them. So much happier with Mum's new home and, most importantly, so is she.

Crystal1858

Feb 14, 2016



My mother has been there for about four years. I can't fault any of the staff, they are all friendly and helpful. I can go in any time, mum is always clean and tidy. The food is great and the place is beautiful and clean. Mum went into palliative care, and I thought she wouldn't last long, but now she has come out of that for a year. She is walking around with a walker and feeding herself, thanks to the amazing staff. I am so thankful I found this place. Karen Wilson

Gail Garrard

May 28, 2015



My mother in law was looked after even if they didn't know we were coming. We could pop in any time of the day or night to find her hair done, her nails done. Dressed fed and clean

stephy_063

Jun 11, 2014



I was so impressed with this place.. my Nan stayed a few years ago when she was getting a lot worse with her drinking and the dementia was getting harder to handle. My pop was her full time care before that but he wasn't professionally trained. I could not believe the amazing job they did with her, she actually managed to get a lot better and come back home with pop after about a year and has been living a good life with her family.. we know it won't last forever but it's like they gave us more time with her :) Cannot thank them enough!

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