

# Brighton Aged Care

★ ★ ★ ★ ★ 3 Reviews | [Write a Review](#)

580 Brighton Rd, South Brighton SA 5048

Phone (08) 8296 8950

## Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Japara Healthcare](#)

★ ★ ★ ★ ★ (144 Reviews)

N/A

\$548,331

### Resident or Service User Review

### Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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### 3 reviews

Humberto5985

Sep 28, 2016



This facility was instrumental in my mother going downhill very quickly. I wished I never put her there. Everything about it was misleading and very poor service.

Dena8555

Mar 16, 2016



Mum was in care for seven years. There would only be a couple of staff members that I would say were worth recommending. There were some that were rude and would barely bother to look or speak to you. Cleanliness could have been improved especially on weekends. I was always having to clean mums table as it was always dirty with dried up food and drink stains. Food was average and breakfast seemed very boring. Very little communication and only when there was an incident (eg Mum falling out of bed) would you ever hear from them. Very hard to converse with staff on the phone who seemed to lack understanding of situations so I would only ring during the week or go and see the manager if I needed information. Very confusing when they told us mum was sick and asked "what we wanted to do" before they even called a doctor. Mum passed away three weeks ago in hospital - they never rang to see how she was and we never even received condolences either verbally or by way of a card.

Lana28

Jul 01, 2015



This facility was dreadful, even though it seemed to have a good rap online. They treated my 96 year old mother dreadfully. She always had bruises and they used 18 year MEN to privately bathe her. She died very unhappy, had no will to live, wish I never put her there.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd,

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