

Brightwater Joondalup

★★★★★ 9 Reviews | [Write a Review](#)

6 Jolstra Cr, Joondalup WA 6027
Phone **1300 223 968**

Operator	Brightwater Care Group
Operator Average Quality	★★★★★ (118 Reviews)
No. of beds currently available:	N/A
Residential Accommodation Deposit:	\$505,000

Resident or Service User Review

Tour Review

Quality of building	★★★★★
Quality of staff & care	★★★★★
Quality of food	★★★★★
Quality of lifestyle & wellbeing	★★★★★
Overall quality	★★★★★

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9 reviews

Missi

Nov 08, 2016



This relates to my mothers room only part of wall in bathroom all blistered, needs painting her room also. The staff are excellent, my only concern is that they should have more staff on weekends. If there is an incident, it is a high responsibility for girls and I did mention this at a meeting and in 25 years a staff member had worked there and nothing had happened.

Alfieboy08

Nov 03, 2016



Mum, who is 94, is happy in her care facility. She never complains about it and has been there for over 3 years. The family are happy with her care and I wonder if she would still be alive if at home. Mum always looks clean and tidy and the staff are lovely with her. (My only bugbear is tissues left in the wash! How hard is it to remove?)

Russell92

Nov 03, 2016



In my observation every endeavour is made to supply best possible quality of care, and consideration to both residents and staff. Dedication on the part of most members of staff in caring for and meeting resident requirements and personal needs.

Okey151

Nov 03, 2016



My mother is very well taken care of and she is very happy where she is and that's what counts.

Lynne6169

Oct 17, 2016



We are very happy with the facility. Thank You.

Karrie

Oct 06, 2016



My father in law is very happy in this beautiful home. The staff are all so friendly and do whatever they can to ensure my father in law is comfortable and happy. I would highly recommend this home. My father in law is a very quiet and private man and never has any complaints.

Wilton8868

Oct 04, 2016



Excellent friendly caring staff. On whole facility well maintained

Pagedi

Oct 04, 2016



We, as a family have been happy with mum's overall care at Brightwater. She is happy with most of the staff but has issues with a few. On occasion we have noticed with the bathroom needs a good clean, my sister did it once herself. Mum buys a lot of food (I do the shopping). We would like the facility to provide more of what she likes.

Beth8066

Mar 14, 2016



Oxford gardens, Joondalup is an excellent care facility and my husband is quite content to be cared for there. It is a pleasure to visit as the home and gardens are very homely and we can have as much privacy as we like. All round excellent care home.

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