

Anglicare Mildred Symons House

★★★★★ 7 Reviews | [Write a Review](#)

15 Lenna Pl, Jannali NSW 2226

Phone **1300111278**

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Anglicare Sydney](#)

★★★★★ (77 Reviews)

N/A

\$0

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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Anglicare Chesalon at Jannali has changed its name to Mildred Symons House.

Anglicare is renaming its six Chesalon Aged Care Homes, and adopting the names of six women who have played a significant role in our aged care services since 1943. We hold these women in high regard, and acknowledge their compassion, contribution and service to Anglicare's aged care work.

Mildred Symons House is a modern multi-level residential care centre located in the heart of the Sutherland Shire of southern Sydney in Jannali. The area is predominantly residential with shops, cafes and transport conveniently located nearby.

Thoughtful design, spacious rooms, a private dining room and numerous lounge areas and sitting nooks located throughout the residence mean that residents are able to enjoy all that their new home has to offer with care close by when it is needed.

Accommodation caters for 127 residents and includes a dementia-specific unit. Extra Service is also available offering a higher standard of accommodation and the provision of additional services and lifestyle choices.

With caring and patient staff who are respectful of residents' need for privacy and quality of life, families and friends of residents can be confident that their loved ones are receiving the best care available at Mildred Symons House.

[Book tour](#)

[Make an enquiry](#)

7 reviews

Chriscross

Sep 25, 2018



I've been totally happy with the Kerr that my mother received where she resides in a nursing home in Sydney . The staff go above and beyond to make her very comfortable and so considerate to other patients

Marisa2400

Sep 25, 2018



Most staff are excellent but obviously not all are as good as each other.

Haven6004

Aug 12, 2017



Great facilities. Almost all residents had own room, ensuite and air con, regardless of financial situation. We toured five other facilities, none of them could offer this. Train station, cafe, doctors etc just a 10 min walk away. Plenty of activities arranged. Staff go out of their way to build relationships with residents and their loved ones. They are very patient and offer

appropriate suggestions/resolutions to issues. There were a few issues that should have been followed up but weren't, but this seemed to come down to staff miscommunication due to staffing levels, rather than a lack of care. (That said, staffing levels seemed similar at other facilities we toured.) Food is apparently very nice for residents on unrestricted diets. However, my Dad was on a level 2 puree diet, and was given virtually the same meal every single lunch and dinner for the 10 weeks he lived there, although desserts varied. Visitors can bring in additional food for residents. We have no regrets about choosing Chesalon for my Dad's high care and palliative needs. In fact, my Mum, who was previously very reluctant to ever consider a facility for herself, is now insisting on Chesalon when/if the time comes!

IJulius

Aug 01, 2017



Personnel excellent but the wide range of personal condition and needs means not everyone's wishes can be met e.g. although physically frail, a fully cognitive resident struggles to meet other residents for general conversation

Luisa6710

Mar 16, 2016



Only complaint is lack of medical coverage after hours and weekends.

Octavia8893

Dec 08, 2015



The full time staff are very caring and attentive from the cleaning staff to the Registered Nurses. All these people add to the quality of my mother's life.

Julie Jackson

Dec 08, 2015



Very good care in nice surroundings. Manager professional, involved, interested and caring. Each resident has their own good sized room with ensuite bathroom. Staff good at keeping family informed.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.