

Clovelly Cottage

★★★★☆ 7 Reviews | [Write a Review](#)

16 Stewart St, Boronia VIC 3155

Phone (03) 9762 2078

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Autumn Care Aged Care](#)

★★★★☆ (11 Reviews)

N/A

\$300,000

Resident or Service User Review

Tour Review

Quality of building

★★★★☆

Quality of staff & care

★★★★☆

Quality of food

★★★★☆

Quality of lifestyle & wellbeing

★★★★☆

Overall quality

★★★★☆

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7 reviews

FNAGLITSCH

Jun 15, 2020

★★★★★

Staff were extremely friendly, clearly explained the process involved and assisted with the paperwork. All the staff were very caring and gave me updates on my parents when asked, either in person or over the phone. I felt my parents were safe and well cared for during their first respite stay.

andrea moody

Apr 12, 2019

★★★★☆

Clovelly Cottage is a good facility, clean and friendly. The staff are amazing and have shown great care towards my Mum. Food is very average and activities for the able body very limited, no outings which is not good for residents that don't have family to take them out.

Megan B

Nov 03, 2017

★★★★★

This facility has been transformed by a recent renovation - great, modern facilities and lovely gardens for residents.

SusanTaylor64

Sep 28, 2016

★★★☆☆

The staff were not educated on residents medical issues. Staff took lazy short cuts resulting in substandard care and further health problems, staff did not follow lifting protocols. Food was not nutritious, bland and often cold.

Ahmad724

Oct 01, 2015

★★★★☆

My mother was in this facility for nearly 3 until she passed away in 2013, so my review is not current to whats happening now, but I would not recommend sending any persons to this

facility, patients not separated as per ailments/illness etc. 60/40 staff care factor 40 being good, food was shocking, lifestyle mum got left to herself too hard basket I think, like I said as in 2013 I wouldn't recommend this facility to anyone, more emphasis on profits rather than patients!

Matt8477

Jul 15, 2015



This facility is clean and well run, the staff are caring. What a shame the staff are under such pressure that very little time is allocated to each individual patient. Food could have been better but generally is recommended.

jaycat7266

May 02, 2015



Unfortunately I am not a fan of the Residential Care system as I believe that they are generally under staffed to the point that they are unable to give the residents the quality of care that they require. My mother spent two years in what I was told was one of the better places which I would hate to have seen how bad some other places were.

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