

Gloucester Residential Care

★★★★★ 10 Reviews | [Write a Review](#)

25 Roopena St, Ingle Farm SA 5098

Phone (08) 8396 5999

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Goel Nominees Pty Ltd](#)

★★★★★ (12 Reviews)

N/A

\$270,000

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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10 reviews

Angelan01

Sep 25, 2018



Building is very standard and needs more for residents to do i.e gym, entertainment area etc. They also need more single rooms. Quality of nursing is very good, administration/front desk Tony is excellent. They are sometimes a little unresponsive to emails and questions. My father seems to like the food, and its great that they have lots of little meals during the day and tea and coffee. Lifestyle and well-being needs to be improved for those in the dementia unit. They may have dementia but they are still people and can still participate in activities. They are often excluded from outings and group activities. Overall my fathers health has improved in the facility but there is still lots that can be improved on. I think updates on your loved one would be very beneficial - not because something negative has occurred but because they genuinely care about your loved one and keeping you updated. Maybe something like the child care centers have.

Sibyl6805

Jul 31, 2017



Care was wonderful and any problems, the Director of Care was onto it straight away. Thank you Gloucester!

Kellen461

Apr 20, 2016



Very impressed with the care of my father.

Lurline5976

Apr 15, 2016



It took a while before my mother gets to adjust with the new environment, and now she is happy that she made the right decision to stay .

Guy6142

Mar 16, 2016



I found the DOC, the CN and EN very caring and wanting to help with issues that cropped up with Mum, but some of the carers were lacking basic aged care training and skills, not dealing with issues or serious concerns I had, and not knowing how to deal with simple questions or situations. Numerous times I was 'fobbed off', and was forced to speak to the receptionist for assistance.

bbhock

Feb 24, 2016



2 Directors of Care, great idea, always access to management. Care was good, facility lovely and clean

Jeanette2828

Feb 23, 2016



My father is generally well cared for his wants and needs as well as his wishes are always considered. The staff are efficient overall and we like it there.

Reggie3036

Feb 06, 2016



There is a shortage of staff seen over time. Especially weekends. My father has dementia but still is aware enough of staff shortage to misbehave. Staff dont have time to monitor if he has a shower.. he has been known not to shower for days or change underwear. As mentioned he has dementia and doesnt remember if he did or didnt surely this is when staff need to step in? I have bought this up with staff only be told he has rights.. but cant remember them. Sad days ☹

Curtis9632

Feb 01, 2016



Our father had to go into an aged care facility due to having advanced alzheimers. Nothing was too much trouble for the wonderful staff in the Warratah Ward. They cared for Dad with love and compassion and when his time came to leave us, they still treated him with respect and love.

Marjorie2587

Nov 10, 2015



Having to put a parent in a nursing home with alzheimer's is one of the most distressing times for a family member to go through. You have to totally trust the carers and nurses to provide the quality of care that your parent deserves at the end of their life. The staff become family to the residents when you cannot be there for them. Knowing this can help to put your mind at rest.

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