

# HammondCare Residential Care Bond House

★★★★☆ 1 Review | [Write a Review](#)

Judd Ave, Hammondville NSW 2170

Phone (02) 8788 3000

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[HammondCare](#)

★★★★☆ (26 Reviews)

N/A

\$440,000

## Resident or Service User Review

## Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



[Get Information Pack Now](#)

[Book tour](#)

[Make an enquiry](#)

## 1 reviews

Darron2313

Jun 28, 2015



Our family agreed to our Mums request to move her to aged care as through illness and her age she became non ambulant, the facility we moved her to had a good reputation. She had a room to herself which was ok but no air conditioning luckily the temperatures were not extreme in her room, the response to the nurse call was up to a two hour wait, which I complained was excessive when one needs to go to the toilet. I made several complaints about the food but nothing changed, it was like the catering staff did not give a rats. Ok her requirements were different as she did not eat poultry and was fussy, but most days I checked the available menu it was some form of chicken. They asked for feedback and I gave it but they did not want to change. The doctor assigned to her did not listen to our input about her medical history, hence when she had a re-occurrence with a previous condition it was just passed of as ageing and her organs wearing out. She passed away in hospital even though the doctor did not want her taken out of the nursing home. The death certificate attributed her passing in part to malnutrition and dehydration.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.