

IRT Towradgi Park

★★★★☆ 2 Reviews | [Write a Review](#)

17A Murrarar Rd, Towradgi NSW 2518

Phone **134 IRT**

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

IRT

★★★★☆ (88 Reviews)

N/A

\$350,000

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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2 reviews

Dean442

Mar 15, 2016



Food poor, lack of staff to resident ratio, moved to new facilities in Tarrawanna. Staff try to do as much as possible with resources available,

meldax

Jun 20, 2015



Insufficient staff for number of residents. Insufficient equipment. My mother was regularly left with no assistance (she lost her ability to speak following a stroke) and staff did not take time to ascertain her needs. Insufficient diapers per person per day (these were limited, only three per day provided) and she was often left in a wet or soiled diaper. I often had to wash and change her when I visited

IRT

Dear meldax, apologies for the delay in responding to you. IRT Group is committed to providing the highest quality of care to our residents. I am sorry to read your concerns about the care of your mother. Your review has been passed onto management and I invite you to contact me at fkurtz@irt.org.au to further discuss your concerns. Kind regards, Fiona Kurtz, Contact Centre Manager
Jan 01, 1970

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.

