

# Melville Grange

★★★★★ 15 Reviews | [Write a Review](#)

80 Melville Park Dr, Berwick VIC 3806

Phone (03) 9768 9599

## Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Homestyle Aged Care Services](#)

★★★★★ (177 Reviews)

N/A

\$450,000

### Resident or Service User Review

### Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



### Get Information Pack Now

Melville Grange was extended and refurbished in 2019 and is an elegant but homely facility with all the modern conveniences for 120 residents, located just off Clyde Road not too far from the M1 Princes Highway.

All single rooms have ensuites and there are master suites for couples, all have air-conditioning, hydronic heating and garden views. A choice of several room types enables residents to have the accommodation that meets their needs and budget.

Melville Grange is part of the Homestyle Aged Care group which has been providing residential care homes and services in the greater Melbourne metropolitan and Geelong areas for over 30 years.

The Homestyle team work to ensure that the residents we care for receive the best lifestyle and services available. Our professional and dedicated nursing team works 24 hours a day providing clinical care that supports independence and freedom of choice. Our lifestyle team is innovative and works 7 days a week to provide a range of stimulating and engaging activities to maintain social independence.

Homestyle Aged Care, the way it should be!

To tour one of our locations, please call your chosen home direct and talk with our reception team to book a time.

Book tour

Make an enquiry

### 15 reviews

Tracey3736

Apr 11, 2019



The home itself is lovely, beautifully furnished and rooms are a nice size. The staff are good although probably sometimes there is a shortage of staff especially with the home growing as it has over the last year. My dad is reasonably happy with the food but feels it isn't as good as when he first arrived 3 years ago.

#### Homestyle Aged Care Services

Hi Tracey3736, thank you very much for taking the time to share your experience with the Aged Care Reviews Community. I am pleased to hear that overall your dad is happy and take on board your feedback in relation to food that will be shared with our management team and chef. Wishing you and family all the best for the future. Mark Saunderson, Homestyle Aged Care Head Office.

Oct 22, 9832

Shelley10

Nov 12, 2018



Renovations at the moment when finished will be great than a five. Staff go well beyond care. Great. Very homely and friendly. Great Choice for my mother.

Wendell9375

Sep 26, 2018



My family and I are very happy with Melville Grange. The new building is beautiful, staff are always helpful. The food sometimes is not to my dad's liking but that could be his palate.

**Homestyle Aged Care Services**

Hi Wendell9375, thank you for sharing your experience with the Aged Care Reviews community. I am thrilled to hear your feedback about our building and staff as I know how dedicated the team are at Melville Grange. Your feedback has been shared with our team and is greatly appreciated. Mark Saunderson, Homestyle Aged Care Head Office.

Jan 01, 1970

Cleve5103

Sep 26, 2018



My family and I are very happy with Melville Grange. The new building is beautiful, staff are always helpful. The food sometimes is not to my dad's liking but that could be his palate.

**Homestyle Aged Care Services**

Hi Cleve5103, thank for you sharing your experience with the Aged Care Reviews community and wishing you and family all the best for the future. Mark Saunderson, Homestyle Aged Care Head Office.

Jan 01, 1970

Brent5531

Sep 25, 2018



I highly recommend this place. The staff are caring and professional and take great care of the residents st all times

**Homestyle Aged Care Services**

Hi Brent5531, thank you for sharing your experience with the Aged Care Reviews community. I am really pleased to hear that the passion of our staff shines through in the care they provide to our residents. Wishing you and family all the best for the future. Mark Saunderson, Homestyle Aged Care Head Office.

Jan 01, 1970

Rhoda7089

Sep 25, 2018



I am extremely happy with the facility. Mum had received caring and professional care here and I would highly recommend it to anyone facing the dilemma of where to place their loved one.

Christiana2380

Dec 07, 2017



Staff are very good. They are in regular contact with me about my fathers well being. They provide good activities every week, and welcome the family to come and have a meal with dad.

Roster

Aug 01, 2017



We are very happy with the service given, however, sometimes the Residents are not given enough information about things. If the resident is quite able mentally, I think things should be explained better. More outings would be nice for them. Mostly the meals are good, but sometimes they are definitely not up to scratch.

**Homestyle Aged Care Services**

Hi Roster, thank you for your feedback in relation to Melville Grange. I am pleased to hear that overall you are happy with our service. You have raised some concerns and I

assure you this has been passed to our General Manager for review, investigation and rectification where necessary. Homestyle Aged Care Services Head Office.  
Jan 01, 1970

AnnieMac  
Jul 31, 2017



The staff are extremely nice and really look after the residents. I could not have chosen a better facility for my Mum. I am more than happy with everything about the home and would and have recommended it to others. Mum is happy there and I feel that the security of having someone so close if she needs help has extended her life and I know that she feels very secure there which is directly to do with the staff. On a scale of 1 to 10 I would rate it 15.

#### Homestyle Aged Care Services

Hi AnnieMac, thank you very much for taking the time to share your experience of Melville Grange with the Aged Care Reviews community. Homestyle Aged Care Services Head Office.  
Oct 22, 4940

Shiloh1952  
Jul 29, 2017



It is traumatic for anybody who has to make the decision to relocate from their home to an aged care facility. My mother had lived in her home for over 60 years and also cared for her intellectually disabled son who was also relocated to supported residential accommodation. After having visited a number of facilities, my mother selected Melville Grange. The staff were very supportive and helped make the adjustments in lifestyle seamless. 14 years later, my mother's level of care has increased. My brother visits her weekly for lunch and has always been made very welcome which is a great comfort to my mother. NOW as my mother carer, knowing she is safe, healthy and happy is to a great part due to Melville's staff.

#### Homestyle Aged Care Services

Hi Shiloh1952, thank you very much for taking the time to share your experience with the Aged Care Reviews community. Homestyle Aged Care Services Head Office.  
Oct 22, 6601

Pinkie6693  
Dec 30, 2015



I am very happy with the overall care, there is not one staff member who is not pleasant and approachable at all times, added to this my mother is very happy in her environment.

Jasen670  
Oct 02, 2015



Mum has been in care since July this year, and really likes the facility. The staff are friendly, caring and helpful at all times, the meals are excellent, of good quality and quantity, and there are little areas where she can take her visitors to have a coffee and chat. During a recent gastro outbreak when the facility was in lock down I was kept informed at all times. And when xrays etc were needed I was called to help arrange times etc

Jaquelin3585  
Sep 25, 2015



lovely place when new.care from staff fantastis.these people are not paid enough government should help more it is a job that most of us couldn't do

Margaret  
Jul 09, 2015



My Mum went into this facility last week and is loving it. The staff are excellent and nothing is too much trouble for them. They have plenty of activities and things to do during the day and special mats so that if they get out of bed to use the bathroom during the night and step on the mats a staff member is always there, I cannot recommend this place highly enough and am so glad that this was the place we chose to have her go into

Anne Crook  
May 21, 2015



My mum has been in this hostel for approximately 6 years, I try to visit her every week, and in that time I have been extremely happy with the care my mother receives , the staff are very caring and the food is top quality.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.