

Regis Burnside

★ ★ ★ ★ ★ 5 Reviews | [Write a Review](#)

6 Booth Ave, Linden Park SA 5065
Phone **08 8338 1944**

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Regis Aged Care Pty Ltd](#)

★ ★ ★ ★ ★ (236 Reviews)

N/A

\$220,000

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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5 reviews

Meghan3045

Jun 02, 2018



My husband has recently been transferred the Booth high care unit from the hostel section. I am finding the quality of care compared to when he was in this unit a few years ago utterly appalling. The staff is untrained, (albeit pleasant and willing to help - mostly) The clinical manager is not. He is a difficult person - has been traumatised by his transfer, and refuses his medications, which has landed him in hospital twice in the last 4 months, so he is regarded as "troublesome". (unquote). He has developed severe cellulitis in his leg, which the staff largely ignored until I complained that he was not being treated. So far, he is now on his third course of antibiotics, which were prescribed only after both he and I insisted that his leg was growing worse and needed to be taken more seriously. It is now much worse, with an open, weeping ulcer on his ankle.. The ulcer has been dressed once in 6 days - the dressing came off last night, and after much begging, a staff member brought a dressing AND LEFT IT WITH HIM FOR MY HUSBAND TO APPLY HIMSELF. Which he cannot do. It remains open - and weeping all over his bedclothes - at 9.00p.m.. Ringing the unit has no result - it's Saturday, they do not answer the phone in the nurses office, and their message service specifically instructs that you not leave a message because they don't check them. Had I the option, he would be removed from this place tomorrow. I would not recommend entrusting ones sick and aging relatives to this place - it exists to make money from the aged.

harmony

Dec 02, 2017



Our family member was well looked after, clean, fed and tended to by pleasant staff. They were polite and friendly. Food was good. Meat tender and healthy food groups covered. Morning teas were delicious! The older style building suited an aged family member as it was homey, and the room with ensuite spacious. Everyone loves the hen house and the chickens - a nice asset. Staff treated our family member and family with respect. The new building at Regis will be a wonderful addition

Arthur4612

Oct 27, 2017



staff are overworked. management are financially oriented rather than person-centred. overall

quality is poor. a change of name is simply a way of trying to distance themselves from a bad reputation.

Mathew4364

Mar 16, 2016



Poorly experienced staff, Dad went for his end of life care he was left with huge pressure areas, multiple problems that could of been addressed earlier but the main concern was lack of analgesia offered or given despite his terrible pain. Almost had to beg on visits to get pain relief last straw was visiting and hearing his screams as they changed him. Had him moved to another hospice with instant care and attention. We did a formal report after his death but nothing came of it except a government letter full of excuses. Terrible time and I know good care and this wasn't it.

Nayeli739

Mar 16, 2016



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