

RFBI Canberra Masonic Village Holt

★★★★★ 4 Reviews | [Write a Review](#)

138 Hardwick Cr, Holt ACT 2615

Phone (02) 6254 2544

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Royal Freemasons Benevolent Institution \(RFBI\)](#)

★★★★★ (29 Reviews)

N/A

\$400,000

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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4 reviews

Torrey5746

Apr 11, 2019



Over a 6 year period my parents have resided in RFBI Holt. My decision for choosing the facility for my father with mild dementia was the fact that is an open facility and all residents eat in the same dining room and they all social as one. My first impression of the facility was the warm welcome given to me. On entering the facility the sound of music, food aromas and smiling staff were very welcoming and homely. I can only praise the quality of the care my parents have been given. I am fortunate to be a volunteer at the facility and have met the most amazing residents from all walks of life. I have seen many management and staff changes over the 6 years, but the philosophy of RFBI has always been maintained. I am fortunate to be part of the "RFBI family". We have enjoyed some lovely meals at the facility, the staff go out of their way to provide food that suits everyone, always fresh, tasty and attractive. The facility offers open communication and any concerns are taken seriously and rapidly dealt with in a very professional manner. I am always singing the praises of the facility and strongly recommend the facility.

Verner4657

Jul 31, 2017



My father resided at RFBI for 4 years and I now have my mother living there. Whilst it is an older facility, my first impression was of homeliness, lovely cooking aromas and friendliness. My father was well cared for and treated with great dignity. My mother now resides at Kalparrin and she again is well cared for, we are treated as family, not only is she but the family are part of the "Kalparrin family". The Director is very open book and is available to discuss any issues which may arise. Communication is also very open and I am kept informed at all times of any issues they or I may have. I would thoroughly recommend the facility. On the passing of my father, all staff were so caring, thoughtful and made his last hours easy for me to manage. Thank you Kalparrin. Thank you for allowing me the opportunity to share my thoughts and experiences. regards Dianne

Sasha8951

Jul 31, 2017



My father was a resident of RFBI Holt for 3/12 years and I could not fault the care given, the dignity shown. Nothing was ever too much trouble for the staff. Very open communication with the director and staff. Whilst it is an older facility, nothing is compromised, the minute I walked in the front door there is a homely feeling with the pleasant food aroma from the kitchen. My mother join the "Kalparrin Family" in November last year and again I cannot fault her care. The facility staff treat the residences and families as family. On my father's passing they were amazing to our family, sensitive to us and so caring, my father's passing was made easy by the care of Kalparrin. Thank you for allowing me to write this review. Regards Dianne

Dianne

May 29, 2015



The care at RFBI is exceptional, residents are well cared for in a dignified way. Care also extends to family members. I consider our family fortunate that Dad is residing in such warm, friendly and caring aged care facility. Communication is paramount, as a family I am informed regularly on my father's health and general well-being. Thank you for the share my thoughts.

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