

# RSL Care Cunningham Villas Retirement Community

★ ★ ★ ★ ★ 1 Review | [Write a Review](#)

Cnr The Soldiers & Tollington Rds, Bowen QLD 4805

**Phone** (07) 4791 3999

## Operator

**Operator Average Quality**

**No. of beds currently available:**

**Residential Accommodation Deposit:**

[RSL Care Ltd](#)

★ ★ ★ ★ ★ (28 Reviews)

N/A

**\$275,000**

## Resident or Service User Review

## Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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## 1 reviews

Disappointed family member

Apr 12, 2019



Very disappointed in RSL. Manager promised the world for my father and we got absolutely nothing back. Extremely poor communication with staff giving medications, i.e. Not crushing tablets. Meals and food was shocking, rooms not very clean. Staff upset because dad was using his buzzer several times for assistance, wanting to go to hospital because of breathing difficulty. Dad had to argue for them to ring an ambulance, as staff didn't think it was urgent enough to call them. And to top it off, when my father passed away, I was contacted and asked to remove his stuff ASAP. Where is the compassion for these elderly residents. My heart breaks for these people. If I would have known before hand, I would have not have put my dad in there. I am so let down, as it was nothing like what I had been told.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.