

RSL LifeCare Linton Village

★☆☆☆☆ 1 Review | [Write a Review](#)

26 Mount St, Yass NSW 2582

Phone (02) 6226 1899

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

RSL LifeCare

★★★★★ (26 Reviews)

N/A

\$400,000

Resident or Service User Review

Tour Review

Quality of building

★★★★★

Quality of staff & care

★★★★★

Quality of food

★★★★★

Quality of lifestyle & wellbeing

★★★★★

Overall quality

★★★★★

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1 reviews

Donna Priol

May 26, 2015

★☆☆☆☆

My mother had dementia so my comments relate to high care of a person unable to communicate. I feel she was neglected as staff were insufficient for the number of people in their care. Food quality was poor and where people needed feeding they had insufficient time with carer. Others who were initially self-feeding were given insufficient time to finish food (and unsupervised while doing so). Left overs were thrown and limited intake was not recorded. Hygiene was poor - rooms were not clean, floors were grubby, furniture was contaminated, faecal incontinence was not dealt with in a timely fashion and patients were hurried into routines dependent on whether staff were available - ignored if they resisted. My mother died in her room and alone. Her death could not have been unexpected but not realised till some time afterwards. Notification of family was abrupt and defensive rather than sensitive to our shock.

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