

# Southern Cross Care Templestowe

★★★★☆ 3 Reviews | [Write a Review](#)

16 Herlihy Rd, Lower Templestowe VIC 3107

Phone (03) 9850 1606

## Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Southern Cross Care \(VIC\)](#)

★★★★☆ (23 Reviews)

N/A

\$500,000

## Resident or Service User Review

## Tour Review

Quality of building

★★★★☆

Quality of staff & care

★★★★☆

Quality of food

★★★★☆

Quality of lifestyle & wellbeing

★★★★☆

Overall quality

★★★★☆

[Get Information Pack Now](#)

[Book tour](#)

[Make an enquiry](#)

## 3 reviews

Lorenz2356

Sep 25, 2018

★★★★☆

Lovely atmosphere Kind nurses Need of more staff

Rebeca226

Apr 20, 2016

★★★★★

Homely welcoming and great staff se feel good placing dad there.

irene82

Feb 27, 2014

★★★★☆

A friend of mine recommended me to check this facility for a suitable home for my mother in law because of its nice garden at the back. On the day, I was a little bit disappointed because I rang to book for a tour only to go home without any brochures and other necessary information because they don't have enough ready ( manager's should always be ready for this especially with inspection bookings on the day). The place is huge but doesn't have a proper reception area so when I entered, it was a bit confusing where to go and who to asked. There were no couches or chairs either close to the entry door where visitors can wait before they get accommodated. This facility is pleasant and huge with high ceilings but seemed a bit dim and dark even though the lights were on. They don't seem to have an appropriate equipment rooms either because hoist machines and standing machines with a few wheelchairs were scattered around the hallway area. A potential hazard for residents walking by the hallway. The activity area is big and colorful where residents were playing bingo at that time. Every residents have their own private rooms and ensuite. It is a bit smaller in size compared to a few facilities I've seen. The good thing about this place are their adjoining rooms for couples to occupy. I adore the garden at the back and its view. I also love their lifestyle program wherein every resident is given an opportunity to go to Bunnings and pick their plant of choice and have it planted at the backyard. I saw some capsicums, tomatoes, rockmelon and lemons. For residents who love gardening, this is the perfect place for you. They also have chooks at the back of the garden. This facility gives you a country

home style feel.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.