

Southern Cross St Joseph's Apartments

★☆☆☆☆ 1 Review | [Write a Review](#)

1-9 Blundell Blvd, Tweed Heads South NSW 2486

Phone (07) 5524 4519

Operator

Operator Average Quality

No. of beds currently available:

Residential Accommodation Deposit:

[Southern Cross Care \(NSW/ACT\)](#)

★★★★☆ (32 Reviews)

N/A

\$375,000

Resident or Service User Review

Tour Review

Quality of building



Quality of staff & care



Quality of food



Quality of lifestyle & wellbeing



Overall quality



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1 reviews

N Black

Mar 11, 2020



My mother was at St Josephs for 3 1/2 years, we were lucky to be able to move her. They prescribed anti-psychotics without consent, their record keeping is incorrect, the activities advertised are false and misleading, they have no dementia specific activities and no training in how to redirect and care for people with Alzheimers, they removed mum from her gluten free diet, they also had no idea what foods contained gluten, there is not enough staff and the facility manager changed 3 times while mum was there and the communication is disgraceful. If you love your family member, think twice.

Facility information, including facility name, operator and location provided courtesy of the Department of Social Service's My Aged Care. All reviews are the personal opinion of the reviewer, and do not necessarily reflect the views of Aged Care Reviews Pty Ltd, and are monitored according to the site's Content Guidelines.